



Precertification ID Requirement

Quick Reference Guide

For VA CCN Providers

Key Points

- Precertification IDs are required for select procedure codes, as defined by VA's list of codes in the VA Precertification Portal (VAPP).
- The entire precertification process will take place within the VAPP.
- Requests should be submitted at least 14 calendar days prior to the planned date of service.
- The precertification ID is required regardless of when the VA referral was issued.
- A VA referral alone does not authorize services that require precertification.

Overview

Precertification is the process of notifying the Department of Veterans Affairs (VA) before a specific service is delivered. Precertification supports high-value care for Veterans through effective services while maintaining health care quality.

VA has implemented a new precertification ID requirement for select services under the Community Care Network (CCN). For certain procedure codes, providers must obtain a VA-issued precertification ID **before** rendering services to a Veteran.

This guide provides an overview of what's changing, how to request a precertification ID, and where to find supporting resources.

What's Changing?

For certain services, providers are now required to:

- Request a VA precertification ID through the VA Precertification Portal (VAPP)
- Obtain the precertification ID prior to rendering services

The entire precertification process takes place within the VAPP. The precertification ID is automatically rendered upon successful submission and automatically shared downstream to support claims processing and payment.

Community providers can find the master list of procedure codes that require precertification on the VA Precertification Community Care Storefront. Providers can also enter a code into the VAPP and receive immediate feedback to determine if that code requires precertification.



How to Request a Precertification ID

1. Navigate to the VAPP.
2. Enter the required Veteran information available in HealthShare Referral Manager (HSRM) or from the offline referral form:
 - Veteran Referral ID
 - Veteran ICN
3. Enter the procedure code to determine if precertification is required.
4. Enter all requested information.
5. Submit the request and immediately receive the precertification ID from VA.

Please note: The VAPP will automatically reject submissions if the Veteran Referral ID or ICN is invalid, or if the referral has expired.

What Happens After Submission?

Once the precertification ID notification is successfully submitted, providers **do not** need to wait for clinical review or outreach from VA.

When the notification is submitted, the precertification ID will be issued immediately. The ID will be transmitted to TriWest from VA. The ID will also be ingested by TriWest's claims processor, PGBA, where it will be referenced during claims adjudication and payment.

Please note that the VA precertification process cannot be used to request additional services from VA. The request for service process must be used to request additional services or extensions for an authorization duration.

Retrospective Precertification

If services that require a precertification were rendered without first obtaining a precertification ID, providers must use the retrospective precertification process in the VAPP and obtain a precertification ID for those services. Beginning **September 25, 2026**, retrospective precertification will no longer be allowed.

Claims Impact and Enforcement Timeline

A nine-month implementation period will begin at go-live.

Beginning **September 25, 2026**, claims for services that require precertification will be denied if the required precertification ID is not obtained.

Helpful Resources

- [VA Precertification Portal \(VAPP\)](#)
- [VA Community Care Precertification Webpage](#)
- [See VA's Precertification Billing Code List](#)
- [VA CCN Precertification Provider Training](#)
- [Request and coordinate care – Request for Service \(RFS\) web page](#)